



Professional VW Camper Van Wedding Car & Promotional Hire

Terms & Conditions Of Hire – The Camper Van

Thank you for thinking of Classic VW Arrivals For Your Wedding Car.

Here's what you can expect from Clelia & Team.

1. Chauffeur driven VW Campervan
2. Vehicle dressed in ribbons, Chilled Prosecco (if you choose option Dessert or if you want to add this as an extra for £25.00), Wedding Party
3. Photo opportunities with your Clelia.
4. Also we provide a top of the range sound system so you can choose the playlist for your journey and our comfy stylish interior will be the perfect transport for you and your chosen ones.

At CVWA we are super friendly and offer a professional service throughout the day.

Your wedding is unique and is one of the most anticipated and important days of your life.

When you hire us as part of your day we will do everything to make your journey with us a special and memorable experience.

Your wedding day is a very important day for you and all your family and will be a memorable experience for all.

We will endeavour to make this an unforgettable transport hassle free day for your wedding party.

Prices are based on a 2,3 & 4 hour booking timings.

Please read what's included with each package.

Please advise which package, Starter Mains or Dessert.

The above includes travel within a 30 mile radius of Bishops Stortford, CM22 7RP.

Definitions

- Classic VW Arrivals, Unit B, Little Hallingbury, Bishops Stortford, CM22 7RP.
- “Hirer” – the customer who has agreed to hire the vehicle from Classic VW Arrivals Campervan Wedding Hire.
- “Hire Date” – means the agreed date of Hire, which any vehicle is being used by the Hirer.
- “Vehicle(s)” means any vehicle provided for hire by Classic VW Arrivals Campervan Wedding Hire and its associated equipment.



TERMS + CONDITIONS

The Hirer accepts responsibility for every person in his or her party and fully agrees to the conditions of hire as detailed below:

Payment

- A Non-refundable deposit of 50% of the booking fee must be paid to secure a booking, which will be deducted from the balance in full.
- Full payment must be made to Classic VW Arrivals Wedding Hire at least 4 weeks before the hire date.
Failure to do so may result in the cancellation of the booking.
- Payment in full is required at time of booking if the hire date is within 4 weeks.
- Payment can be made via cheque, cash or bank transfer.
- Reservations will be confirmed in writing by Classic VW Arrivals Campervan Wedding Hire once a deposit has been received with a full booking itinerary and google calendar date acceptance.

Cancellation Charges

- If a cancellation is made the deposit of 50% of total balance will not be refunded.
- If a cancellation is made with more than 4 weeks before the hire date then the balance minus the 50% deposit will be refunded.
- If a cancellation is made within the 4 weeks of the hire date there will be no refund given to cover loss of earnings.

Vehicle Availability

- Classic VW Arrivals Wedding Hire cannot accept responsibility for adverse weather conditions, or acts by other persons or organisation which may impact adversely on the Hire Date.

All will be done to maintain appropriate standards despite difficulties outside Classic VW Arrivals Campervan Wedding Hire's control.

- Bookings can be made for winter months, however the Hirer should make alternative provision if the vehicle is unable to attend due to adverse weather such as snow or icy driving conditions. A full refund will be given only in these circumstances.
- Classic VW Arrivals Campervan Wedding Hire will not accept responsibility for unavailability of the Vehicle due to breakdown, traffic congestion or accident. Classic VW Arrivals Campervan Hire will not be liable for any losses, missed connections or functions however caused.

Vehicle Damage

- The Hirer is fully responsible and liable for any damage caused whatsoever inside or outside the vehicle by themselves or any member of their party on the Hire Date.

The Hirer is liable for the total cost of the repair at a garage specified by Classic VW Arrivals Campervan



Wedding Hire.

In addition the Hirer will reimburse Classic VW Arrivals Campervan Wedding Hire for loss of bookings whilst the Vehicle is out of commission.

- The Hirer will levy a £100.00 valeting charge if any vehicle is misused through food, drink or illness to rectify the damage caused.

Personal Belongings

- Classic VW Arrivals Campervan Wedding Hire do not accept responsibility for any personal belongings left in any Vehicle.

The Hirer must ensure that all possessions belonging to the Hirer or any of his/her party are removed at the end of the Hire Date.

Responsibility will not be accepted for the holding/storing or safeguarding of any items left in the vehicles.

Seatbelts and Restraints

- Campervans are fitted with 2 Seatbelts in the rear.
Due to the age of the vehicle the wearing of seatbelts in the rear is not compulsory.
- Children must remain seated at all times for their own safety and for the safety of the driver.
- No child under the age of 3 can be carried anywhere in the campervan due to seatbelt regulations.

Smoking

- Smoking is not permitted in any vehicle at any time whatsoever.

Photographs

• Classic VW Arrivals Campervan Wedding Hire may from time to time take photographs at your event which may be used in marketing materials or their own website.

If you object to this please advise us at the time of booking.

- As a courtesy we ask the Hirer to liaise with their Photographer to ensure photographs are taken with the vehicle as soon as is convenient after the ceremony in order not to subject the Hirer to further time charges.

Extra Time On Day Of Booking

If your booking happens to run over on the day of the event or wedding, we will charge an additional £50.00 per half hour.

Capacity

- A maximum of 5 passengers can be carried in the Campervan (not including the driver).

Vehicle Breakdowns

- "Clelia" is very well-maintained vehicle and is serviced regularly and with a thorough inspection carried out before each hire.

However due to its age we cannot accept responsibility for mechanical, electrical or other types of



breakdowns.

In the unlikely event of a breakdown Classic VW Arrivals Campervan Wedding Hire will make every effort to make the required repairs to get you to the church on time.

The vehicle is covered by AA.

- If a vehicle was to breakdown en-route to the Ceremony we will give a full refund on that vehicle – limited to the value of that booking.
- If a vehicle was to breakdown after the Ceremony no refund will be given although we will make every effort to ensure the party gets to their final destination.
- If the vehicle has suffered damage prior to the hire date and is out of commission, Classic VW Arrivals Campervan Wedding Hire will notify the Hirer asap and offer an alternative mode of transport or a full refund will be given – limited to the value of the vehicle booking.
- We would recommend obtaining your own wedding insurance.

Classic VW Arrivals insurance

- Clelia is insured with the wedding insurance group, as per link below.
<http://www.weddinginsurancegroup.co.uk/wedding-car-insurance.html>

Pets

- Classic VW Arrivals Campervan Wedding Hire has a strictly NO PETS policy.

Itinerary

- Classic VW Arrivals Campervan Wedding Hire requires the Hirer to send through a full itinerary of the day to include timings, full address and postcodes to ensure your journey goes smoothly.
Undertakings of the Hirer –

- Bookings are only accepted on the understanding that the Hirer fully understands and accepts the above Terms and Conditions.

Why should you choose Classic VW Arrivals!!

- ✓ Experienced Driver dressed in a chic smart uniform unless you prefer a more casual look!
- ✓ Punctual, Professional, Fun & Reliable Service!
- ✓ No hidden extra costs or VAT, what you book is what you pay!
- ✓ Only one wedding per day for Clelia!
- ✓ Real enthusiastic VW Lovers & professional event co-ordinators in the mobile bar trade.

Clelia & Team Classic VW Arrivals Look Forward To Working With You.

Gareth Thomas

Company Director



Classic VW Arrivals



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